

Attorney Docket No. 886-131us

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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In re Application of

Examiner: Nguyen

Baumeister et al.

Art Unit: 2614

Serial No.: 10/748,837

Filed: December 29, 2003

For: SYSTEM AND METHOD FOR PROCESSING AND ROUTING INCOMING
CALLS TO A COMMUNICATION ASSISTANCE SYSTEM

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SUBMITTED VIA EFS-WEB

Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

AMENDMENT

SIR:

In response to the Office action dated April 27, 2010, please amend the above-identified application as follows.

Amendments to the Claims are reflected in the listing of claims, which begins on page 2 of this paper.

Remarks begin on page 14 of this paper.